

JPL ITISS Industry Day Questions and Answers

From the Audience:

1. Are you considering Network Access Control (NAC)?
 - a. Gordon Campbell: We do not currently use NAC, but have a project in place to introduce NAC into the environment.
2. In the future, will the SOC be contracted?
 - a. Gordon: No, SOC will continue to remain a JPL-exclusive activity.
3. The Ames security operations center does not cover JPL; however, is there coordination between JPL and NAS?
 - a. JPL does regularly work with both the Ames IT center and NASA on a regular basis.
 - b. Pat Kleinhammer added: The JPL network is outside the NASA network.
4. What does JPL consider Cloud orchestration?
 - a. Gordon responded: JPL is becoming more involved in the Cloud and in virtualization. The question concerns how much of our current environment moves to the Cloud. For example, we are moving public-facing web sites outside of the JPL network.
 - b. Tom Soderstrom added: ITISS will be a ten-year contract; it is difficult to predict where IT will be in ten years. The orchestration will include not just moving to the Cloud, but selecting the appropriate information to move to the Cloud.
 - c. Michael Stefanini added: JPL's strategy is to maintain "one logical data center," regardless of how many stacks or applications are moved to the Cloud.
5. Is the procurement schedule the same for the quick turn-around services you mentioned earlier?
 - a. Gordon responded: In the future, we might have two to five smaller subcontractors that have an in-house expertise and that can come in and deliver a solution in a few weeks and then move on. The selection of those subcontractors will be a different type of acquisition. The goal is for JPL to be able to identify the right resource and bring them in quickly, before the need and solution have passed. We want to get the work done. We want those vendors to work for us, not for JPL to work for them. We might have those subcontracts set up before the ITISS subcontract selection.

Gordon reiterated the following:

- The goal is to release the ITISS RFP in January.
- JPL IT managers will be available to meet with and discuss this subcontract with potential proposers.
- We would appreciate notification regarding an organization's intention to propose.

Gordon described the evaluation process.

- The goal is to make selection by June, followed by transition, then going to contract by October 1, 2013.

From Written Questions Submitted:

1. What will be the contract size and type?
 - a. We estimate that the subcontract will be ~\$18M per year.
 - b. The subcontract will start as a time and material and have the ability to migrate tasks to fixed price.
 - c. The subcontract will be a basic ordering agreement; all work will be authorized by subcontract work orders (SWOs).

2. What will the RFP request in terms of volumes and page limits?
 - a. We will request a management/technical volume, a cost volume, and a past performance volume.
 - b. We are considering reasonable page limits for the management/technical volume.

3. Will the JUMP process be required?
 - a. We expect the subcontractor to understand the JUMP process and use its methodology for all efforts that move from time and material to fixed price.

4. Considering the NAIC selection process, since the ISAS contract was a F/O competition and the resultant ITISS contract has been identified as small business with NAIC code 541513, would you consider increasing the small business size to 541712?
 - a. No.

5. Please post the industry day attendance list.
 - a. The attendance list will be posted to the JPL acquisition web site.

6. Will you put out a full draft RFP?
 - a. We have previously released an RFI and a second information package. We will continue to post information update to the JPL acquisition web site.

7. Will past performance be based on the prime's experience with contracts of similar size or based on the team?
 - a. As a reminder, Past Performance is different from Relevant Experience.
 - b. JPL will not assess Past Performance on the basis of a subcontractor working on contracts of similar size; instead, we will assess a subcontractor on the basis of their having supported customers of a size and complexity similar to JPL.